



Movin' Shakin' and Ready for Growth!



As you may have heard, HCA recently made the decision to develop a Northwest Georgia "Market" of HCA facilities to include: Cartersville Medical Center, Redmond Regional Medical Center, Polk Medical Center, and the affiliated physicians of each hospital. Our Market will continue to be part of the TriStar Division of HCA based in Nashville, with Redmond's CEO also serving in a new role as the Market President. At present, a name or "brand" has not yet been determined; however, discussions are taking place and will produce a new Market name soon.

So, what does this really mean for you, our physicians, and our patients? Honestly, there are many specific questions that I cannot answer at this time because details are forthcoming; however, I am happy to share my thoughts on what this new organization might mean from a big picture perspective:

- Generally, in today's healthcare environment, "bigger is better" so, as a Market, we will be better able to leverage our size, our positive relationships with sister hospitals and staff, and the strategic locations of our facilities and physician practices.

- We will certainly be positioned to more effectively compete with current and future healthcare threats in our Market, whether from large healthcare systems based in Atlanta, or elsewhere.
- A Market structure will enhance our growth plan strategies to include new services, new or expanded facilities, and a stronger physician network through recruitment and/or employment.
- As a Market, we will have a platform to better respond to the challenges of the recently passed Healthcare Reform legislation.
- Each medical community in the Market will be encouraged toward more cooperation rather than competition, hopefully allowing more patients to remain in our communities for their healthcare needs as opposed to traveling to Atlanta or elsewhere for care.
- A Market environment should provide for opportunities for you and our physicians to work in more than one facility, if you so choose, and allow for a broader range of career advancement opportunities.

The development of our Market is a work in progress; the Redmond leadership team, Medical Staff, and Board of Trustees will be active in providing direction, ideas and feedback as we develop specific goals and strategies. As with any plan, we will only be successful with your support and involvement, so please share your ideas and suggestions as we move forward. Personal visits, calls, and email are all welcome!

As always, **thank you** for your commitment and support of **your** hospital!

Respectfully yours,

R. Carlton Ulmer

R. Carlton Ulmer
Interim Chief Executive Officer/
Chief Operating Officer



Carlton Ulmer Named Interim CEO for Redmond Regional



Carlton Ulmer, MBA, Chief Operating Officer for Redmond Regional Medical Center, has been named Interim Chief Executive Officer for the hospital. Carlton will provide leadership and continuity for Redmond during the process of selecting a new CEO.

Carlton has served at Redmond as the COO for the past four years and has worked in healthcare for 14 years. Prior to coming to Redmond, Ulmer served at Parkridge Medical Center in Chattanooga, TN as the Chief Operating Officer. He also served as the Service Line and Business Development leader for Tulane University Hospital and Clinic from 2001 to 2003. He received his Bachelors of Science Degree from Jacksonville State University and his Masters Degree in Business Administration from Troy State University.

Outside the office, Carlton is a member of the American College of Healthcare Executives, a board member of the American Heart Association, and has been active in his community's Rotary Club, the Chamber of Commerce, and Optimist Club. Carlton also has been competing in Triathlons since 1997.

Carlton and his wife, Lisa, have two sons and a daughter. They reside in Armuchee.

Welcome New Hires!



Redmond Regional Medical Center Announces New Wound Care and Hyperbarics Center



Redmond Regional Medical Center is proud to announce the opening of Redmond Wound Care and Hyperbarics Center. The new center, located at 2304 Shorter Avenue, specializes in the treatment of chronic and non-healing wounds. This advanced center houses two new Seachrist 4100H hyperbaric chambers, the largest mono treatment chambers available, and six treatment rooms in the 5000 square-foot facility.

Through a partnership with Diversified Clinical Services (DCS), Redmond offers this new, comprehensive center offering specialized wound care and hyperbaric medicine. DCS Centers traditionally achieve excellent clinical outcomes, including high limb salvage rates, an 88% healing rate within 31 median days-to-heel and high patient satisfaction.

"Our program is completely devoted to this interdisciplinary approach to healing problem wounds and to helping our patients reclaim their quality of life," said Callie Andrews, Associate Administrator of Redmond. "While the majority of the patients who are treated at the program do not require hyperbarics, those who do receive the treatment will experience high healing rates faster."

The Redmond Wound Care and Hyperbaric Center is an outpatient program that works in conjunction with the patient's primary care physician and is open Monday through Friday from 8 a.m.- 5 p.m. For more information about the Redmond Wound Care and Hyperbarics or to schedule an appointment, please call 706.234.0899.

Best of the Best 2nd Quarter



Pictured Left to Right: Susan McCullars – Supply Chain, Lynn Clark – House Supervisor, Ken Allen – FNS, Carrie Barr – CCU, Amanda Mirandy – Acute Care Rehab (OT).

Not Pictured: Sherry Wright – 2nd Floor, Misty Traylor – UM/Lean, Connie Rutledge – 5th Floor, Debbie Lassiter – CPU

Coming Soon:

Horizon Patient Folder (HPF)

As you know, HCA is currently developing an enterprise-wide Electronic Health Record (EHR) called hCare. A key component of hCare is having a comprehensive, single view of a patient's clinical data. The hCare Clinician Portal is an electronic access point for physicians to view integrated patient information, clinical data, and access clinical information systems through a user-friendly, intuitive interface. It is the entry point to our EHR.

At this time we are excited to announce the upcoming implementation of Horizon Patient Folder (HPF) and its integration with the hCare Clinician Portal.

HPF is a computer system that contains multiple functions and will house the patient medical record post discharge. Once in place, HPF will be the electronic permanent legal medical record post-discharge. From within the clinician portal physicians will be able to manage incomplete records, electronically sign documents, and access post-discharge documentation using HPF. The paper medical record will still exist prior to discharge.

What you need to do

Training sessions at Redmond Regional will begin October 18th, 2010. For access to Horizon Patient Folder (HPF) via the portal, you will need to have a user account set up and participate in an introductory training session.

To learn more about training opportunities and user set-up sessions, contact **Kelly Gray, Physician Support Coordinator**, at 706-802-3144 or e-mail at Kelly.Gray1@HCAHealthcare.com.

Coming Up...

A Two Way Street: Enhancing the Mind-Body Connection: Tuesday, September 14, 6 p.m. Redmond Lower Level Classrooms. Join us for insight on how attitude and outlook affect your body's reaction to stressful situations and ultimately, your health. Call 800-242-5662 for reservations.

The Truth About Pregnancy and Your Heart: Tuesday, October 19th, 6 p.m. Magretta Hall. Learn about what cardiac risks are involved with pregnancy, how to identify these and how to prevent them. Call 800-242-5662 for reservations.

Journey Through the Artery Explorer: Friday, October 22nd, front parking lot of Redmond. Take a 3-D virtual tour in this mobile motion simulator to learn about the silent disease, atherosclerosis.

Redmond Yard Sale: Saturday October 23rd, 7 a.m. First come, first serve and no cost to enter.

The Heart of a Healthy Life Style: Tuesday, October 26th, 6 p.m. What lifestyle choices can you make to decrease your risk for cardiac disease? Come find out! Call 800-242-5662 for reservations.

Indisputable Fact # 8

Redmond's Cardiovascular Surgery Unit has 29 nurses specifically trained in cardiovascular surgery care with over 253 combined years of experience.

www.factsdontlie.com

Weddings & Anniversaries:



- Faye and Kenny Hollingsworth on their one-year wedding anniversary on August 12th.
- Laura Williams in Radiology and Derkis Graham of the Emergency Department on their marriage on July 24.



Births:

- Ava Brown of Outpatient Services on the birth of her grandson, Deacon Gage Brown, born August 20 at 8 pounds, 10 oz., and 19 3/4 inches long.
- Lisa Smith on the birth of her daughter Lillian Elise, born June 17 at 9 pounds, 12 oz., and 20 3/4 in.

Condolences:



Sympathy is extended to:

- Kathy Reece on the loss to her husband Max Reece.
- Barbara Alexander of Redmond's accounting staff on the loss of her husband J.W. Alexander.
- Alisha Green on the passing of her mother, Patricia Moses
- Karen Berg on the loss of her son-in-law, Dan Snider.

Save the Dates...



- Sept. 9: Compassionate Friends 7 p.m. CR B
- Sept. 10: AngioScreens- Mobile Unit at Hospital
- Sept. 13: Cancer Support 6 p.m. CR A
- Sept. 14: Enhancing the Mind-Body Connection 6 p.m. Redmond LL Classrooms*
- Sept. 15: Financial Knowledge Classes
- Sept. 20: Bosom Buddies 6 p.m. CR B
- Sept. 23: Diabetes Support Group

*Call Medline for Reservations 1-800-242-5662

Buy, Sell, or Trade:

- For Sale: Swimming pool sand filter and motor. \$200. Call Lynn at 706-346-4860.
- For Sale: Men's gold Harley Davidson ring. \$150. Call 706-506-7977.
- Free: Bathroom mirror, unframed, 3x6 feet. Call 706-252-4554.
- For Sale: Full Club Membership at Barnsley Gardens that includes all club privileges, unlimited golf, 3 free nights/year, food, alcohol, pro shop and spa services discounts and access to all club member events. Life-time ownership and fully transferable. Current Owner will pay all transfer fees. Serious Inquiries 770-608-4949.
- For Sale: Murray riding Lawnmower. \$225. Call Garry at 706-346-6297 or 706-291-8124.

Kidz Corner

- AIC Thomas Adam Everett United States Air Force was awarded the Airman's Medal for his heroism in August of 2008 while on mission to Kuwait. He will be returning to the states after a 6 month deployment to Iraq. Abby Everett is a 2010 graduate of Trion High School. Thomas and Abby are the children of Lyn Everette and husband Tom of Redmond Family Care at Trion.



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