



Redmond Wins Statewide Patient Safety Award

The Partnership for Health and Accountability (PHA) presented its prestigious Quality and Patient Safety Award to Redmond Regional Medical Center for its program that reduced ventilator-associated pneumonia (VAP) in the intensive care unit (ICU). The project titled, “Preventing Ventilator-Associated Pneumonia in the Intensive Care Unit,” won first place in the 100-to-200-Beds Category. Redmond Regional was also presented with a Circle of Excellence Award, an honor given to hospitals that have demonstrated a sustained commitment to quality and patient safety as evidenced by not only winning a patient safety award in 2008, but also by earning three or more PHA Patient Safety Awards within the previous five years. These annual awards recognize Georgia health care organizations for achievement in improving patient safety and medical outcomes.

A VAP is a pneumonia that develops after a patient is on a ventilator. According to *Critical Care Nursing Quarterly*, it is the leading cause of death among hospital-acquired infections, exceeding the rate of death due to central line (when a tube is inserted through a vein and into the heart) infections, severe sepsis and respiratory tract infections in non-intubated patients. Mortality rates for patients who develop VAP is 46 percent, compared to 32 percent who do not. Additionally, VAP prolongs time spent on the ventilator, the length

of intensive care unit (ICU) stay, and length of hospital stay after discharge from the ICU.

In 2008, the hospital’s Board of Trustees prioritized VAP prevention. A multidisciplinary team reviewed current processes and areas of opportunity. They evaluated best practices implemented by the Institute for Healthcare Improvement (IHI) and implemented a ventilator bundle, a series of interventions designed to reduce VAP. The bundle practices included elevation of the head of the bed at least 30 degrees; daily sedation; assessment of readiness to remove the tube; and prevention of blood clots. The ICU staff and coronary care unit (CCU) staff were educated on all practices.

Results in 2008 showed improvements in compliance of the bundle practices and VAP occurrence has decreased significantly because of these efforts.

“Preventing the spread of infections within hospitals is one of the most important challenges that the American hospital community faces today,” said Georgia Hospital Association (GHA)



Redmond leaders show State Representative Katie Dempsey their award winning results from their infection prevention project. From left to right, Sharon Hoban, Redmond ICU Nurse Director, Katie Dempsey, State Representative; Terri Aaron, Redmond Infection Control Director; Ann Stocks, Redmond Chief Nursing Officer

President Joseph Parker. “We applaud Redmond Regional Medical Center for its leadership in this area and its relentless dedication to providing the best and safest care possible for its patients.”

About PHA

The Partnership for Health and Accountability (PHA) was established in January 2000 to improve patient care and patient safety in hospitals and other healthcare facilities and create healthy communities.

Ribbon Cutting

Have you seen the beautiful new Emergency Department waiting room? If the answer is no, mark your calendars for the ribbon cutting ceremony to unveil our waiting room expansion to the community.



When: February 13, 10:00 a.m.

Where: Redmond's ER Waiting Room

What: Photos, goodies and a warm welcome to our newest addition to the hospital

Patient Safety Awards Celebration



Associates enjoy brownies-a-la-mode in celebration of the PHA Patient Safety Awards Redmond won.

Spotlight on Hospitalist Dr. Ron Liu



Dr. Ron Liu obtained his medical degree from Michigan State University College of Human Medicine in 2004. He completed his first year of residency at the University of Texas at Houston. He completed his Internal Medicine residency at Saint Joseph Mercy Health in Ann Arbor, Michigan in July

2007. Dr. Liu joined the staff in August, 2007. Please welcome Dr. Liu when you see him in the halls!

Best of the Best 4th Quarter 2008



Angelia Shankles - Pharmacy
Angie Ridgeway - Sleep Center
Paul Whaley - Department of Surgery
Michelle Penson - Inpatient Rehab
Michelle Dorsett - 4 East
Priscilla Williams - Central Scheduling
Karen Maynard - CCU
Michael Moody - Accounting
Tina Wood - ED
Cheryl Brown - DTC

EMS Awards



The EMS department held their annual awards banquet Thursday, January, 29th. The award recipients are as listed below. As you see these excellent employees in the halls, make sure to congratulate them for their hard work.

EMT of the Year- Ken Bruce
Paramedic of the Year- Darren Peek
Medical Call of the Year- Scott Johnson, John Penny
Trauma Call of the Year- Tony Reynolds, Jason, Deems, Rodney Jones
Employee of the Year- Morgan Cole
Dispatcher of the Year- Jeremy Pins
Mass Casualty Call of the Year- Sherry Peace, Ken Bruce, John Hamilton, Scott Johnson, Bradley Rogers, Bill Hardy, Don St. Clair, Heather Rogers, Rodney Jones, Wanda Durham, Jason Deems, Biff O'Shields

HEART of the Community Walk

**February 28th, 2009, 9:30 a.m.
Downtown Rome, Georgia
Behind Citizens First Bank**

Join us in the Fight Against Heart Disease!

Come participate in our First Annual Heart of the Community Walk! All funds raised will go towards the Heart of the Community Foundation and put right back into our community. Come with a team or participate as an individual. We look forward to seeing you there as Rome walks for heart!

For more information or to sign-up, call P.J. Miller at 706-802-3015 or visit www.RedmondRegional.com and click on [News and Events!](#)

Redmond Cardiac Services

In a hospital as large as Redmond, it is often hard to know what differentiates Redmond from the rest. Sometimes, we even hear facts about the hospital, but are unsure what the impact of these things are. One of Redmond's most extensive service lines is Cardiology. Read on to learn more about Redmond's cardiology program and what this means to you.

WHAT DIFFERENTIATES REDMOND

- Five dedicated state of the art Cardiac Cath Labs
- Full range of Interventional Cardiology procedures
- Dedicated Electrophysiology Lab
- Cardiothoracic Surgery
- Life-saving treatment for Acute MI-64 minute average- critical in saving heart muscle

WHAT THIS MEANS TO YOU

- Redmond has the capacity to schedule multiple physicians to perform elective and emergent cardiac catheterization procedures with maximum efficiency.
- Corrective procedures such as coronary angioplasty or stenting can be performed during the same cath procedure; facilities without interventional capability have to transfer patients out of that facility following cath to receive therapy. Repairs of atrial septal defects and other congenital heart abnormalities are also performed in the interventional cath lab.
- The EP lab is dedicated for the performance of diagnostic studies, along with pacemaker, Internal Cardiac Defibrillator and Bi-Ventricular implants. Like coronary interventions, sophisticated rhythm management procedures are performed during the same visit for the treatment of atrial fibrillation and other heart rhythm abnormalities.
- Patients have access to emergent or urgent coronary bypass surgery with three CT OR suites available on site for immediate access if needed. A full spectrum of minimally invasive CT surgery is available including coronary bypass, valve repair and replacement, ablations, lung and esophageal surgery, lobectomy for lung cancer and ventricular assist devices.
- Through focused process improvement, Redmond reduced the time a patient arrives to the time the blocked artery is opened from an average of 172 minutes in 2004 to 64 minutes in 2008. The national goal for hospitals is 90 minutes. We have sustained times below 90 minutes for 14 consecutive quarters.

Candolences:



Sympathy is extended to:

- Priscilla Williams on the loss of her father-in-law.
- Teresa Blakeslee on the loss of her father.

Births:



Congratulations to the following:

- Marlene Quinton on the birth of her granddaughter Victoria Ann, born January 24, 2009.
- Congratulations to Amanda and Heith Richey, daughter and son-in-law of Deborah Stewart of the laboratory, on the birth of their daughter Cheyenne Danielle Richey. She was born January 6.



Accomplishments

Congratulations to the following:

- Patient Access would like to welcome the following to their team: Brooke Dover - ER Registration; Alissa Knowles - Registration; Nan Brumelow - Cashier Business Office; Welcome back Leslie Desanto - Financial Counselor - Business office; Zanisha Brown-Registration.
- Congratulations to Karen Hellriegel, RN, on her graduation from UAB with her Masters in Nursing. She plans on taking the Certification for Family Nurse Practitioner in February.

Save the Dates...



February 9- Cancer Support Group 6 p.m. CR
February 9-10- Scrub Sale CR A
February 12- Compassionate Friends 7 p.m. CR B
February 13- AngioScreens Rehab LL 8 a.m. - 3 p.m.
February 13- ER Open House 10 a.m.
February 16- Bosom Buddies 6 p.m. CR B
February 28- Heart of the Community Walk 9:30 a.m.
Citizens First Bank

Buy, Sell, or Trade:

- **Wanted to Buy:** Top prices for gold and silver coins- silver dollars, old large currency bills, etc. Interested in most anything with numismatic value. Call Willie at 706-232-7082.
- **For Sale:** Bach trumpet with hard and soft case; \$300. Call 706-234-7110 or 706-767-3740.
- **For Sale:** Queen size feather mattress topper- like new; \$20, Call 706-234-1880.
- **For Sale:** Highchair in excellent condition. Winnie the Pooh design. Call 706-802-8724.
- **For Sale:** Cast iron fireplace insert, works great, converted to gas. \$175 OBO. Call 770-548-5553 or 706-235-3678.
- **For Sale:** Honda 2007 CRF250R motorcycle, low miles; \$4500 and Honda 2007 Fourtrax Rancher (4 wheeler), low miles, \$3500. Call 706-936-0376.

Kidz Corner

Congratulations to the Following:



- Michele Billings, daughter of Terri and Tom Billings, for making the Dean's List at Georgia Highlands.
- Morgan Billings, daughter of Tom and Terri Billings of Respiratory Care, on making Varsity Soccer for Rome High School.
- Jessie Rogers, daughter of Kelley Rogers in the Diabetes Treatment Center, was named the Young Romans Student of the Week. She attends Garden Lakes Elementary and is on the High Honor Roll.
- Peyton Killion Reeder, son of Anne Reeder of 3rd floor, who received his 2nd and 1st class ranks in Boy Scouts.
- Parker Reeder for making Honor Roll at Pepperell Elementary School.
- Jordan A. Peace, daughter of Julie Barrett, on making the Dean's List at Shorter College.
- Jenna M. Peace, daughter of Julie Barrett, on making Honor Roll at Rome Middle School.

Redmond now offers guest networking for our patients and visitors. Wireless internet access is available throughout the hospital free of charge as a courtesy to our guests.

The Redmond News is published monthly by the Marketing Department.

Lisa Brown, Editor